

## **ABOUT TRAININGS:**

The National Academy of Customs, Indirect Taxes and Narcotics (NACIN), Mumbai is distinguished as one of the finest premier training Institutes of government of India for imparting training and capacity building in the field of indirect taxation. It brings together a highly diverse experience of cutting-edge learning practices.

NACIN, Mumbai primarily imparts training to the CBIC officers of the Western Zone (comprising the states of Maharashtra and Goa) on a host of Customs and GST topics, laws and provisions as also on IT skills, soft skills and yoga & stress management.

The ZTI is also designated as the nodal agency for conducting trainings on Drugs law enforcement for multiple law enforcing agencies like the Police, CISF, Coast Guard, Army, Navy and Customs. It also imparts periodic training to Indian Air Force, Indian Trade Service and other agencies on taxation. Needless to say, faculty is drawn from some of the best experts in their respective fields, from within and outside the department.

**GST Trainings/Symposiums:** These trainings include GST Symposiums on Future Trends in Taxation, Betting & Gambling, E-Invoicing in GST, Improving GST Compliance Management: Synergies between GST and Income Tax, capacity building in GST, Demand and Recovery, 'GST Portal Update' amongst others.

**Training on Customs & Allied Acts:** Customs trainings include Financial Investigations relating to Import & Export, Examination of Import and Export goods, Disposal of Goods, Refunds and Drawback, Classification & Valuation, assessment of Customs duties, New Frontiers in Customs covering the latest Schemes & Initiatives and other specialized topics. Training on Drugs Law Enforcement and Overview of Allied Acts are also conducted regularly.

**Mandatory/Induction/Orientation trainings:** Long duration Induction training are periodically conducted for newly recruited/promoted Inspectors of CGST and Customs (Preventive Officers & Examiners). Mandatory training programs are also conducted for promotions to various grades.

**Life Skills:** To address some of the challenges faced by officers in their day to day working and to equip them to maintain healthy and stress-free lives, courses on Wellbeing, Yoga, Health, Diet, Nutrition, Emotional Intelligence, Team Management at Work Place, Work Life Balance etc. are conducted regularly.

**Customized Trainings** as per need/requests received are also organized.

**ONLINE TRAINING :** In the wake of Covid-19 pandemic, while the country went through lockdown restrictions to contain the spread of the disease, NACIN Mumbai rose to the challenge of meeting capacity development needs of CBIC officers through use of technology.

Trainings were conducted in virtual/online mode on various departmental topics as well as courses which help in enhancing the mental and physical wellbeing of our officers.

Other than trainings in the field of GST, Customs and Allied Acts, special emphasis has been given to health, stress management and general well-being of officers and their families by conducting trainings such as 'How to improve mental strength and stay positive during a pandemic, Well-being – New Normal, Work Life balance, Me and My Health, Managing stress through Yoga, team management at work place, amongst others.

**Courses on women's empowerment and gender sensitization** were also among the courses conducted.

**Training on Vernacular language** : As an unique initiative, NACIN Mumbai conducted a 36 day online training from 2.11.2020 to 22.12.2020. This '**Introductory training in Marathi language**' was aimed at imparting basic speaking reading and writing skills to non-Marathi speaking officers. The training program attended by 144 officers of all ranks received very encouraging feedback.

#### **Training program for Indian Trade Service (ITS) probationers:**

As in the past few years, NACIN Mumbai conducted a training program on capacity development on Customs and Indirect Taxes/Central Excise attachment for Indian Trade Service (ITS) Probationers from 02.08.2021 to 13.08.2021. 12 ITS officers attended the 2-week training which included one week of online training and one week of field visits to Bharat Diamond Bourse, Special Cargo Commissionerate, Jawaharlal Nehru Custom House (JNCH), Thane CGST Commissionerate, Export Air Cargo Complex, Mumbai, Directorate of Revenue Intelligence, Zonal Unit, Mumbai & SEEPZ, Mumbai.

#### **Departmental Attachments of the Officer Trainees of the 72nd Batch of the Indian Revenue Service IRS (C & IT)**

NACIN Mumbai hosted 10 Officer Trainees (OTs) of the 72nd batch of IRS (C & IT) who visited Mumbai for their 6-week departmental attachments from 26th July to 3<sup>rd</sup> September, 2021. The attachments to Customs, GST, Audit, DRI, DGGI and CESTAT were of one week each.

A Joint Training session of the OTs of the 72nd batch of IRS (C & IT) and ITS probationers was conducted on 09.08.2021. The session was taken by Shri Ashish Varma, Pr. ADG, NACIN for the probationers who are visiting Mumbai for their respective attachments.

### **Training of Airforce officers**

NACIN, Mumbai conducted a course for 10 Airforce Officers of Devlali on 18.11.2021. The course covered Customs and GST including specific exemption Notifications pertaining to defence.

### **New Initiatives in Training Methodology**

NACIN Mumbai has introduced Flipped Methodology in its online Induction trainings for newly recruited Inspectors of CGST and Customs which commenced on 10.01.2022. This methodology involves blended learning wherein content/material/ppts are being shared with the trainees prior to the session to make it more productive, engaging and interactive. This form of training has been well received and appreciated by the trainees, faculty and formations as it builds a deeper understanding of the topic which will help the officers integrate and apply their learning into their everyday work.

### **Training at International Airports**

An onsite 'customized training module' was introduced for imparting training to Customs officers posted at International Airports all across the country. The trainings have been successfully conducted for Customs officers posted at Mumbai, Pune and Nagpur in FY 2021-22. This training emphasised on facilitation and adapting to enabling technologies.